

## Account Security Email and Password

PATH: User Menu > Settings > Account Settings

From the Campus Parent/Student Portal or mobile app:

- Select Settings > Account Settings > Account Security Email.
- Select Add.
- Enter New Account Security Email, Confirm New Account Security Email and Campus Password
- Select Save.
- An email will be sent to verify the change.
  - **NOTE**: Setting up an Account Security Email address in the Account Settings tool does not set the contact email found in the Contact Preferences tool.
- Select Resend Verification Email to resend a verification email.

## Campus Parent/Student Login

PATH: Campus Parent/Student Portal or Mobile App > Login Page

From the Campus Parent/Student portal or mobile app login page, select the **Forgot Password** or **Forgot Username** recovery links to retrieve a username (parents/guardians and students) or to reset a password (parents only).

- To retrieve a Campus Parent/Student username:
  - Select Forgot Username.
  - Enter the Account Security Email address.
  - Select **Submit** (app) or **Continue** (web).
- To reset a Campus Parent password:
  - Select Forgot Password.
  - Enter the username.
  - Select **Submit** (app) or **Continue** (web).
  - To reset a Campus Student password:
  - Visit <u>https://myaccount.ccsd.net</u>.
  - Visit <u>https://stutech.ccsd.net</u> for more information.
- An email notification will be sent to the Account Security Email address.

## IMPORTANT: The Account Security Email address is used strictly for

retrieving a username (parents/guardians and students) or resetting a password (parents/guardians only). To utilize the **Forgot Username** or **Forgot Password** links, the parent/guardian or student must confirm their account security email.

## **Contact Information**

Contact the school Contact Liaison for assistance or to reset a password without an Account Security Email.

Technology and Information Systems Services Division Student Information Systems Services

Settings	
Account Settings	
Account Security Email No data	Add
Unconfirmed Account Security Email	Resend Verification Email
Password	Update

Infinite Campus	
Campus Par	e
Clark County	
Parent Username	
Password	
Stay logged in <b>()</b>	
Log In	
Forgot Password? Forgot Username? Help	

Please check your email for further instructions. If you do not receive an email, we were unable to locate your account. Please try again or contact your district for support. Back to Login